

**Henry Ford Hospital** 2799 West Grand Blvd. Detroit, MI 48202

### Arrival Time for Surgery

- You will get a call 1 business day before surgery between 2:00 p.m. and 4:00 p.m. to let you know what time to arrive the day of surgery.
- Please be sure to check your voicemail for instructions in case you are not able to answer your phone.
- If you have questions or concerns about your arrival time, call (313) 916-7941. This line is open 24 hours a day.

### Where to Go

- Enter the hospital from the Main Entrance (off of West Grand Blvd.).
- Use the main elevators behind the lobby information desk to go the 4<sup>th</sup> floor surgical lounge.

### Parking

Visit [henryford.com/locations/henry-ford-hospital/campus/parking-and-maps](http://henryford.com/locations/henry-ford-hospital/campus/parking-and-maps) or call (313) 916-2600 for the most up to date information on parking and hours of operation.

<p><b>Self-Parking</b> Cost: None</p> <ul style="list-style-type: none"> <li>• West Pavilion Underground Lot (located off West Grand Blvd.)</li> <li>• Emergency Parking Lot (located off Byron Street)</li> </ul>	<p><b>Valet Parking</b> Cost: \$10</p> <ul style="list-style-type: none"> <li>• Main Entrance (off West Grand Blvd.)</li> </ul>
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#### Guide key

- Patient & Guest Services**
  - 1 Chapel
- Shopping services**
  - 2 Hart Medical Equipment
  - 3 Gift Shop
  - 4 OptimEyes
  - 5 Pharmacy
- Food services**
  - 6 Henry Express
  - 7 BIGGBY
  - 8 Cafeteria
  - 9 Subway
  - 10 Papa Joe's
- Other Services**
  - ATM
  - Valet services
  - Information
  - Emergency entrance
  - Staff Parking
  - Guest Parking



## Contact Information for Your Stay

- Hospital Operator: (313) 916-2600
  - Friends and family can call the operator and ask to connect to your room.
  - If you do not see a department or phone number you need listed below, call the operator.
- Phone numbers that may be helpful during your stay:

Neurosurgery Unit	(313) 916-0170
Neurosurgery Unit Manager	(313) 916-0580
Orthopedic Unit	(313) 916-0130
Orthopedic Unit Manager	(313) 916-0154
Spine Coordinator	(313) 916-8569
Discharge Pharmacy	(313) 916-1666

## Visiting Hours and Policy

Visit [henryford.com/locations/henry-ford-hospital/visitors/hours](https://henryford.com/locations/henry-ford-hospital/visitors/hours) for the most up to date information.

## For Family and Friends

### Guest Housing

- Henry Ford offers hotel-like accommodations for families and friends to stay close to loved ones.
- Guest housing is in the apartment building behind the hospital (1350 W. Bethune, Detroit, MI 48202).
- To learn more or to make a reservation, call (313) 916-3299 or visit [henryford.com/locations/henry-ford-hospital/campus/housing](https://henryford.com/locations/henry-ford-hospital/campus/housing)

## Food Menu

- There is a pre-selected food menu that changes every day.
- You can call the kitchen during your stay to change your meal.

### Food Services

Family and friends are welcome to any of the food services offered at Henry Ford Hospital. Visit [henryford.com/locations/henry-ford-hospital/campus/food-and-retail](https://henryford.com/locations/henry-ford-hospital/campus/food-and-retail) for the hours of operation.

## After Your Stay

Even after you leave the hospital, we are available to talk about any concerns or questions you have.

- Reach out to any of the departments below during normal business hours (Monday to Friday, 8:00 a.m. to 5:00 p.m.).
- After normal business hours, on weekends, or holidays, call the hospital operator (313) 916-2600 and ask to talk to the resident on call.

Neurosurgery Clinic	(313) 916-2241
Orthopedic Clinic	(313) 916-2181
Brace/Becker Orthotic Department	(313) 916-2201

